

North
American
InTeleCom



A Diamond Shamrock Company

May 23, 1996

ORIGINAL

Docket Control Center
Arizona Corporation Commission
1200 West Washington
Phoenix, Arizona 85007

Re: North American InTeleCom, Inc.
Docket No. U-3017-96-203

Dear Sir/Madam:

Enclosed please find replacement tariff sheet no. 1 to be inserted in our Interexchange Services Tariff previously submitted and currently pending approval by the Commission.

Thank you for your attention to this matter. Should you have questions or comments, please contact me at your convenience.

Sincerely,

Jill Al-Atar
Regulatory Affairs Coordinator

/jma

Enclosure



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INTEREXCHANGE SERVICES TARIFF**1. Pre-Paid Calling Card Service**

North American InTeleCom, Inc. processes calls made via Pre-Paid Calling Cards, which are sold by retail vendors throughout the State of Arizona.

Customers may purchase Pre-Paid Calling Cards in denominations of \$5, \$10 and \$20, which allow 15, 30 and 80 minutes of calling time, respectively. To use the Pre-Paid Calling Card, the Customer, following the instructions printed on the back of the card, takes the following steps:

- dials 1-800-807-6011, which connects call to North American InTeleCom, Inc.'s debit card platform;
- selects English or Spanish as their language of choice;
- follows a series of voice prompts giving directions on placement of a call

A 24 hour customer service center is available to Customers by dialing 1-800-759-8942. Customers are able to obtain card balance information (number of minutes remaining on the card), assistance with the use of the card, or request adjustments if necessary. All calls are charged by the minute. Calls timed at a fraction of a minute are rounded up to the next higher minute.

If a Customer is not satisfied with the service, they are instructed to contact the customer service center, where a representative will request that the card be returned. Upon receipt of the card, Company will issue a refund check to the Customer for the balance remaining on the card. If a Customer has a card which is defective (no PIN number, missing digit in PIN number, blurred information, etc.), the defective card shall be returned to the retail vendor, who will give the Customer a new card and return the defective card to the Company.

2. Pre-Paid Calling Card Rates

<u>Card Denomination</u>	<u>Minutes of Use</u>	<u>Per Minute Retail (Domestic)</u>
\$ 5.00	15	\$ 0.33000
\$10.00	30	\$ 0.33000
\$20.00	80	\$ 0.25000

International Rates will vary. Requests for international rates should be referred by Customer to customer service representative at 1-800-759-8942.

Issue Date: March 11, 1996

Effective Date:

Issued by:
Edward J. Taylor, Jr., Vice President, Operations
North American InTeleCom, Inc.
14100 San Pedro, Suite 400
San Antonio, Texas 78232